



IMPORTANT – Changes to the iPLEDGE® REMS

Dear National Community Pharmacists Association,

On **11/15/2026**, the iPLEDGE REMS will be modified as follows:

- Authorized Representatives should inform all trained pharmacists interacting with the iPLEDGE REMS system that they should* create a personal account by calling the REMS Contact Center.
- Authorized Representatives must provide training, at enrollment and annually thereafter, to all staff involved in dispensing isotretinoin annually and maintain records of training.
- Before dispensing each prescription for Patients Who Cannot Get Pregnant, the iPLEDGE System will verify that the patient is enrolled and that the prescriber is certified in the iPLEDGE REMS. The pharmacist will now be prompted to enter the prescriber's NPI number to verify that the prescriber is certified in the iPLEDGE REMS to obtain a Risk Management Authorization (RMA).
- Pharmacists will no longer receive a “Do Not Dispense After Date” when obtaining an RMA for a **Patient Who Cannot Get Pregnant**. However, if the prescription is returned to stock (not dispensed to the patient), the RMA must be reversed in the iPLEDGE system.

Pharmacists may still only dispense a maximum of a 30-day supply with a Medication Guide. Isotretinoin may be dispensed only with a new prescription (no refills) and a new RMA.

To ensure pharmacies are prepared for this modification, please provide this letter to your members to inform them of this change and to ensure adequate time to train all relevant staff who participate in the filling and dispensing of isotretinoin prescriptions on this new requirement before **11/15/2026**.

**Trained pharmacy staff interacting with the iPLEDGE REMS system are not required to create personal accounts and will not lose access if they continue to use the account established by the Authorized Representative.. However, the iPLEDGE REMS encourages individual trained pharmacy staff involved in dispensing to create a personal account when convenient.*

Thank you for your commitment to the iPLEDGE REMS.

Sincerely,

iPLEDGE REMS Sponsors