

The AI-Powered Pharmacy

Overview:

Artificial intelligence (AI) is changing the future of independent pharmacy — but what does that actually look like in day-to-day operations? In this hands-on workshop, we'll move beyond the hype and focus on real-world applications of AI across daily pharmacy operations that save time, improve efficiency, and create capacity for higher-value patient care. Through peer showcases, attendees will gain exposure to real tools, practical use cases, and lessons learned, leaving them with actionable next steps, implementation ideas, and a clearer roadmap for introducing AI into their own organizations. Whether you're AI-curious or ready to implement new tools immediately, you'll leave with practical strategies you can put into practice right away.

Schedule:

Friday, October 1, 2026	
8:30 – 9 a.m.	Registration
9 – 10 a.m.	The Future of AI in Independent Pharmacy
10 – 11 a.m.	AI Showcase # 1: Building Better Teams with AI
11 – 11:15 a.m.	Break
11:15 a.m. – 12:15 p.m.	AI Showcase # 2: AI as your Business Assistant
12:15 – 12:45 p.m.	Exhibitor Showcase
12:45 – 1:45 p.m.	Lunch
1:45 – 2:45 p.m.	AI Showcase #3: Creating Capacity with AI
2:45 – 3:45 p.m.	AI Showcase #4: 10 Quick AI Wins to Implement in Your Pharmacy Today
3:45 – 4 p.m.	Break
4 – 4:30 p.m.	An Open Discussion on AI

Schedule is subject to change.

Walk away with:

1. A clearer understanding of emerging AI trends and how they may shape the future of pharmacy practice, patient care, and business operations.
2. Practical ideas for using AI to strengthen hiring, onboarding, staff development, communication, and team management.
3. Ways to use AI to simplify accounting, administrative work, and other time-consuming business tasks.
4. An overview of available AI products and solutions for your store as well as exhibitor contacts to reconnect with when you get home.
5. Examples of how AI-powered IVR and order-entry tools can reduce call volume, automate routine tasks, and create more staff time for patient care.
6. Ten practical AI tools, prompts, and use cases that can be tested immediately across your pharmacy operations.

Instructor(s):

Harry Travis, BS Pharm, MBA, president, The Travis Group, LLC

Easton Bryant, PharmD, owner, North Century Pharmacy and The Rx Grid

Kara James, PharmD, CEO, Louis and Clark Pharmacy

Josuah Tilus, PharmD, MBA, co-owner, Chinook Pharmacy and Variety and Lopez Island Pharmacy

Jay Patel, PharmD, founder, Ivira Health