



Community Pharmacy Fellowship



Mission:

NCPA is committed to transforming as many practices as possible, as quickly as possible, to include diversified revenue opportunities through clinical services.

What is the NCPA Innovation Center/CPESN® Community Pharmacy Fellowship?

It's an intensive year-long training program, similar to an executive MBA program, open to all practicing pharmacists working at a CPESN pharmacy.

CPESN pharmacies can specifically hire a fellow or enroll a current employee in the fellowship. The fellows participate in regular discussion groups with the other fellows as well as educational webinars on core topics led by a centralized faculty including luminaries and ACT faculty who instruct them how to implement clinical services. Core curriculum is divided into three groups: Practice Transformation, Management, and Patient Care. Fellows will also participate in electives exploring topics such as research, teaching, pharmacogenetics, and DSME/DPP. We plan to enroll 100 fellows in the second class, which begins Sept. 1, 2021. The enrollment period will open in March and the class will be selected by July. We're working with CPESN, Flip the Pharmacy, and other stakeholders to continually promote the program to potential pharmacies and fellows.



"I know I have gained confidence, and this has helped a lot, especially being a brand-new pharmacist. We have increased our sync patients, and I have helped implement a better workflow within the new pharmacy we bought. I'm so excited and want to implement all of it, right now. But we have to take it one step at a time."

— Allyson Cooley, Fellow, Boscobel Pharmacy



"My boss believes that my thought process has changed. That I have gained confidence in my role of leader in the pharmacy. Which is great because he has stepped back some to open another location."

— Alyssa Turner, Fellow, Jensen's Community Pharmacy

what our fellows are saying!

"The fellowship program has had a HUGE impact on our practice. It has broadened my horizons as to what is possible and allowed me to learn about other services that help our patients, as well as our profits."

— Hannah Mitchell, Fellow, Banner Drug



"I definitely believe my skill level has improved. We have increased the number of patients on med sync and we have gone back to the appointment-based model where we contact the patients before we fill their medications. This has helped with workflow and my pharmacy manager has more time to meet with me since starting this fellowship too."

— Dayna Wong-Otis, Fellow, KTA Puainako Pharmacy



Goals:

- 1) Increase the number of change agents devoted to practice transformation.
- 2) Align with existing Flip the Pharmacy, ACT, and CPESN Practice Transformation activities.
- 3) Measure the impact of practice change through an increased number of care plan submissions, clinical measures taken/recorded, and successfully implemented disease management services.

Virtual educational “dyad”: One dyad is a recorded lecture paired with a live webinar. Sessions will include topics such as Implementation Science, Scaling the Appointment-based Model, and POCT, in addition to updates on common chronic diseases (DM, HTN, CHOL, Asthma, Anx/Depression). Electives would include topics such as research, teaching, DSME/DPP, PGx, and MAT. The goal is to deliver 24 dyads throughout the year. NCPA Innovation Center will produce 16 and CPESN will produce eight.

Virtual mentorship: In addition to the educational dyads, fellows will be placed in regular discussion groups as they build services at their pharmacies. These groups will be limited to 8-10 participants and focus on their capstone project.

Capstone project: This is decided by the pharmacy and fellow in the first month of the fellowship. The scope is creating a new project or improving upon an existing project. A report will be submitted at the end of the fellowship year in the form of an instruction manual and added to the fellowship resources.

Target applicants: Practicing pharmacists, working at a CPESN pharmacy, who want to advance the practice of community pharmacy.

Fellow gains:

- 1 Ability to implement multiple clinical programs and workflows.
- 2 Expanded professional network.
- 3 Recognition at the NCPA Annual Convention.

Fellow requirements:

- 1 Pharmacist license in good standing
- 2 Complete pre-fellowship self-assessment and have countersigned by the pharmacy owner.
- 3 In-Residence at CPESN pharmacy at least 20 hours per week
- 4 Commitment Letter from pharmacy owner or supervisor

Pharmacy requirements:

- 1 Provide letter of recommendation from local CPESN that attests to the pharmacy being in good standing.
- 2 Provide employees with access to eCare plan capable system for pharmacy-based patient care.
- 3 Provide salary and benefits and/or contract remuneration directly to Fellow.
- 4 Allow at least four hours per week for learning and eight hours per week for implementation of Fellowship-directed practice change.
- 5 Provide the fellow with quarterly evaluations where the pharmacy's Quarterly Progress Report is reviewed, and new goals are set for the next quarter.

“The fellowship introduced me to a community of pharmacists striving toward the same goal. For example, we have incorporated learned best practices for enhancing our technician-led medication synchronization program.”

— Jessica Latham, Fellow, IHS Pharmacy & Gifts



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Timeline: (2021-22 Cycle)

Enrollment opens	March	2021
Enrollment closes	July 31	2021
Fellowship orientation	Aug.	2021
Fellowship training period begins	Sept. 1	2021
First quarter goals and Capstone Project submitted	Sept. 8	2021
NCPA 2021 Annual Convention	Oct. 9-12	2021
First quarter progress report released	Dec. 1	2021
First quarter evaluation and second quarter goals submitted	Dec. 8	2021
Second quarter progress report released	March 2	2022
Second quarter evaluation and third quarter goals submitted	March 9	2022
Third quarter progress report released	June 1	2022
Third quarter evaluation and final quarter goals submitted	June 8	2022
Final progress report released	Aug. 1	2022
Capstone summaries available for incoming Fellows	Aug. 23	2022
NCPA 2022 Annual Convention Innovation Pearl Presentation	Oct.	2022

“The NCPA/CPESN fellowship is essentially the leading experts and game changers from community pharmacy practice coming together to share what works and what doesn’t. It’s definitely unlike anything I’ve been a part of before. It has been eye-opening for me in many ways and has helped me to more fully understand some of the current issues surrounding community pharmacy, and how best to address them.”



— Brandon Beaver, Fellow, McBain Family Pharmacy

Enroll today at: ncpa.org/fellowship