



National Survey Results

- Q1** When it comes to your prescription drugs, do you prefer getting them from a local pharmacist, or a mail order company?
- Prefer getting my prescription drugs from a local pharmacist*..... 85%
 - Prefer getting them from a mail order company* 15%
- Q2** What's the main reason you prefer to get your prescription drugs from a local pharmacist: my pharmacist knows me better than a mail order company; my pharmacist can answer my questions and counsel me on how to use the drugs; or I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen?
- My pharmacist knows me better than a mail order company* 36%
 - My pharmacist can answer my questions and counsel me on how to use the drugs*..... 32%
 - I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen* 15%
 - Some other reason / Not sure*..... 18%
- Q3** Have you ever had a prescription that cost less by not using your insurance?
- Yes*..... 34%
 - No*..... 42%
 - Not sure* 24%
- Q4** Do you have a high deductible health insurance plan?
- Yes*..... 31%
 - No*..... 59%
 - Don't know* 11%
- Q5** Are you now, or have you ever consulted with a pharmacist for help with minor ailments, such as insect stings, diaper rash, or cold sores, for you or for a family member or friend?
- Yes*..... 45%
 - No*..... 52%
 - Not sure* 3%
- Q6** In the 2020 election for President, did you vote for Republican Donald Trump, Democrat Joe Biden, someone else, or did you not vote in the election?
- Donald Trump*..... 45%
 - Joe Biden* 50%
 - Someone else / Did not vote* 5%
- Q7** If you are a woman, press 1. If a man, press 2.
- Woman* 53%
 - Man*..... 47%
- Q8** If you're a Democrat, press 1. If you're a Republican, press 2. If you are an independent or identify with another party, press 3.
- Democrat* 37%
 - Republican* 35%
 - Independent / Identify with another party*..... 28%
- Q9** If you are Hispanic or Latino, press 1. If you are white, press 2. If you are African American, press 3. If other, press 4.
- Hispanic or Latino*..... 10%
 - White* 72%
 - African-American* 12%
 - Other*..... 6%





Q10 If you are 18-29 years old, press 1. If 30-45, press 2. If 46-65, press 3. If older than 65, press 4.

<i>18 to 29</i>	11%
<i>30 to 45</i>	27%
<i>46 to 65</i>	42%
<i>Older than 65</i>	20%

Q11 What is the highest level of education you have received: high school graduate or less, some college but did not finish, 2-year college degree, 4-year college degree, or post-graduate degree?

<i>High school graduate or less</i>	29%
<i>Some college but did not finish</i>	22%
<i>2-year college degree</i>	11%
<i>4-year college degree</i>	23%
<i>Post-graduate degree</i>	15%

Q12 Do you live in an urban, a rural, or a suburban area?

<i>Urban</i>	26%
<i>Rural</i>	35%
<i>Suburban</i>	39%

Q13 Mode

<i>Landline</i>	50%
<i>Text</i>	50%





	Base	2020 Vote		
		Donald Trump	Joe Biden	Someone else / Did not vote
Prefer Getting Prescription Drugs From Pharmacist / Mail Order Company				
Prefer getting my prescription drugs from a local pharmacist	85%	87%	83%	88%
Prefer getting them from a mail order company	15%	13%	17%	12%

	Base	2020 Vote		
		Donald Trump	Joe Biden	Someone else / Did not vote
Reason Prefer Getting Prescription Drugs From Pharmacist				
My pharmacist knows me better than a mail order company	36%	39%	34%	22%
My pharmacist can answer my questions and counsel me on how to use the drugs	32%	31%	33%	36%
I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen	15%	14%	15%	14%
Some other reason / Not sure	18%	16%	18%	28%



	Base	2020 Vote		
		Donald Trump	Joe Biden	Someone else / Did not vote
Had Prescription Cost Less Without Insurance Yes / No				
Yes	34%	38%	31%	27%
No	42%	41%	43%	44%
Not sure	24%	21%	26%	30%

	Base	2020 Vote		
		Donald Trump	Joe Biden	Someone else / Did not vote
Have High Deductible Health Insurance Plan Yes / No				
Yes	31%	30%	30%	35%
No	59%	61%	58%	48%
Don't know	11%	9%	12%	17%

	Base	2020 Vote		
		Donald Trump	Joe Biden	Someone else / Did not vote
Have Consulted with Pharmacist for Minor Ailments Yes / No				
Yes	45%	47%	45%	32%
No	52%	50%	53%	59%
Not sure	3%	2%	3%	8%



	Base	Gender	
		Woman	Man
Prefer Getting Prescription Drugs From Pharmacist / Mail Order Company			
Prefer getting my prescription drugs from a local pharmacist	85%	85%	84%
Prefer getting them from a mail order company	15%	15%	16%

	Base	Gender	
		Woman	Man
Reason Prefer Getting Prescription Drugs From Pharmacist			
My pharmacist knows me better than a mail order company	36%	36%	35%
My pharmacist can answer my questions and counsel me on how to use the drugs	32%	31%	33%
I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen	15%	15%	14%
Some other reason / Not sure	18%	18%	18%



	Base	Gender	
		Woman	Man
Had Prescription Cost Less Without Insurance Yes / No			
Yes	34%	33%	36%
No	42%	43%	41%
Not sure	24%	24%	24%

	Base	Gender	
		Woman	Man
Have High Deductible Health Insurance Plan Yes / No			
Yes	31%	29%	33%
No	59%	58%	59%
Don't know	11%	13%	8%

	Base	Gender	
		Woman	Man
Have Consulted with Pharmacist for Minor Ailments Yes / No			
Yes	45%	52%	37%
No	52%	45%	60%
Not sure	3%	3%	3%



	Base	Party		
		Democrat	Republican	Independent / Identify with another party
Prefer Getting Prescription Drugs From Pharmacist / Mail Order Company				
Prefer getting my prescription drugs from a local pharmacist	85%	82%	86%	86%
Prefer getting them from a mail order company	15%	18%	14%	14%

	Base	Party		
		Democrat	Republican	Independent / Identify with another party
Reason Prefer Getting Prescription Drugs From Pharmacist				
My pharmacist knows me better than a mail order company	36%	40%	36%	29%
My pharmacist can answer my questions and counsel me on how to use the drugs	32%	29%	35%	33%
I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen	15%	16%	13%	16%
Some other reason / Not sure	18%	15%	16%	23%



	Base	Party		
		Democrat	Republican	Independent / Identify with another party
Had Prescription Cost Less Without Insurance Yes / No				
Yes	34%	31%	38%	33%
No	42%	45%	43%	37%
Not sure	24%	24%	18%	29%

	Base	Party		
		Democrat	Republican	Independent / Identify with another party
Have High Deductible Health Insurance Plan Yes / No				
Yes	31%	29%	31%	32%
No	59%	59%	61%	56%
Don't know	11%	12%	8%	11%

	Base	Party		
		Democrat	Republican	Independent / Identify with another party
Have Consulted with Pharmacist for Minor Ailments Yes / No				
Yes	45%	45%	49%	41%
No	52%	52%	48%	56%
Not sure	3%	3%	3%	3%



	Base	Race			
		Hispanic or Latino	White	African-American	Other
Prefer Getting Prescription Drugs From Pharmacist / Mail Order Company					
Prefer getting my prescription drugs from a local pharmacist	85%	83%	86%	82%	80%
Prefer getting them from a mail order company	15%	17%	14%	18%	20%

	Base	Race			
		Hispanic or Latino	White	African-American	Other
Reason Prefer Getting Prescription Drugs From Pharmacist					
My pharmacist knows me better than a mail order company	36%	29%	33%	57%	31%
My pharmacist can answer my questions and counsel me on how to use the drugs	32%	27%	34%	30%	22%
I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen	15%	9%	17%	5%	17%
Some other reason / Not sure	18%	35%	16%	8%	31%





	Base	Race			
		Hispanic or Latino	White	African-American	Other
Had Prescription Cost Less Without Insurance Yes / No					
Yes	34%	31%	36%	24%	36%
No	42%	50%	40%	49%	43%
Not sure	24%	20%	24%	27%	21%

	Base	Race			
		Hispanic or Latino	White	African-American	Other
Have High Deductible Health Insurance Plan Yes / No					
Yes	31%	38%	29%	28%	39%
No	59%	54%	61%	54%	48%
Don't know	11%	8%	10%	18%	13%

	Base	Race			
		Hispanic or Latino	White	African-American	Other
Have Consulted with Pharmacist for Minor Ailments Yes / No					
Yes	45%	47%	47%	37%	43%
No	52%	52%	50%	59%	55%
Not sure	3%	2%	3%	4%	2%





	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Prefer Getting Prescription Drugs From Pharmacist / Mail Order Company					
Prefer getting my prescription drugs from a local pharmacist	85%	82%	91%	85%	76%
Prefer getting them from a mail order company	15%	18%	9%	15%	24%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Reason Prefer Getting Prescription Drugs From Pharmacist					
My pharmacist knows me better than a mail order company	36%	32%	22%	40%	51%
My pharmacist can answer my questions and counsel me on how to use the drugs	32%	26%	30%	34%	33%
I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen	15%	20%	17%	13%	10%
Some other reason / Not sure	18%	21%	31%	13%	6%





	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Had Prescription Cost Less Without Insurance Yes / No					
Yes	34%	31%	33%	40%	25%
No	42%	42%	36%	41%	54%
Not sure	24%	28%	32%	19%	21%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Have High Deductible Health Insurance Plan Yes / No					
Yes	31%	28%	38%	33%	16%
No	59%	58%	52%	60%	66%
Don't know	11%	13%	10%	7%	18%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Have Consulted with Pharmacist for Minor Ailments Yes / No					
Yes	45%	49%	37%	47%	53%
No	52%	51%	61%	50%	42%
Not sure	3%	-	2%	3%	5%





	Base	Education				
		High school graduate or less	Some college but did not finish	2-year college degree	4-year college degree	Post-graduate degree
Prefer Getting Prescription Drugs From Pharmacist / Mail Order Company						
Prefer getting my prescription drugs from a local pharmacist	85%	83%	83%	87%	86%	85%
Prefer getting them from a mail order company	15%	17%	17%	13%	14%	15%

	Base	Education				
		High school graduate or less	Some college but did not finish	2-year college degree	4-year college degree	Post-graduate degree
Reason Prefer Getting Prescription Drugs From Pharmacist						
My pharmacist knows me better than a mail order company	36%	51%	34%	35%	26%	24%
My pharmacist can answer my questions and counsel me on how to use the drugs	32%	30%	32%	28%	33%	38%
I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen	15%	10%	16%	16%	19%	13%
Some other reason / Not sure	18%	9%	17%	22%	22%	25%





	Base	Education				
		High school graduate or less	Some college but did not finish	2-year college degree	4-year college degree	Post-graduate degree
Had Prescription Cost Less Without Insurance Yes / No						
Yes	34%	38%	36%	27%	35%	29%
No	42%	44%	42%	43%	42%	40%
Not sure	24%	18%	22%	30%	24%	31%

	Base	Education				
		High school graduate or less	Some college but did not finish	2-year college degree	4-year college degree	Post-graduate degree
Have High Deductible Health Insurance Plan Yes / No						
Yes	31%	30%	33%	30%	31%	28%
No	59%	60%	56%	55%	62%	60%
Don't know	11%	10%	12%	14%	8%	12%

	Base	Education				
		High school graduate or less	Some college but did not finish	2-year college degree	4-year college degree	Post-graduate degree
Have Consulted with Pharmacist for Minor Ailments Yes / No						
Yes	45%	43%	49%	46%	44%	47%
No	52%	51%	49%	51%	56%	52%
Not sure	3%	6%	2%	3%	1%	2%





	Base	Urban / Rural / Suburban		
		Urban	Rural	Suburban
Prefer Getting Prescription Drugs From Pharmacist / Mail Order Company				
Prefer getting my prescription drugs from a local pharmacist	85%	81%	87%	85%
Prefer getting them from a mail order company	15%	19%	13%	15%

	Base	Urban / Rural / Suburban		
		Urban	Rural	Suburban
Reason Prefer Getting Prescription Drugs From Pharmacist				
My pharmacist knows me better than a mail order company	36%	40%	42%	27%
My pharmacist can answer my questions and counsel me on how to use the drugs	32%	33%	29%	34%
I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen	15%	12%	11%	19%
Some other reason / Not sure	18%	15%	17%	20%



	Base	Urban / Rural / Suburban		
		Urban	Rural	Suburban
Had Prescription Cost Less Without Insurance Yes / No				
Yes	34%	27%	38%	36%
No	42%	50%	41%	38%
Not sure	24%	23%	21%	26%

	Base	Urban / Rural / Suburban		
		Urban	Rural	Suburban
Have High Deductible Health Insurance Plan Yes / No				
Yes	31%	29%	29%	33%
No	59%	58%	63%	56%
Don't know	11%	13%	8%	11%

	Base	Urban / Rural / Suburban		
		Urban	Rural	Suburban
Have Consulted with Pharmacist for Minor Ailments Yes / No				
Yes	45%	41%	48%	46%
No	52%	57%	48%	52%
Not sure	3%	3%	4%	2%

	Base	Mode	
		Landline	Text
Prefer Getting Prescription Drugs From Pharmacist / Mail Order Company			
Prefer getting my prescription drugs from a local pharmacist	85%	82%	87%
Prefer getting them from a mail order company	15%	18%	13%

	Base	Mode	
		Landline	Text
Reason Prefer Getting Prescription Drugs From Pharmacist			
My pharmacist knows me better than a mail order company	36%	57%	16%
My pharmacist can answer my questions and counsel me on how to use the drugs	32%	27%	37%
I'm worried that mail order drugs can get lost in the mail, exposed to the elements, or stolen	15%	13%	16%
Some other reason / Not sure	18%	3%	31%

	Base	Mode	
		Landline	Text
Had Prescription Cost Less Without Insurance Yes / No			
Yes	34%	35%	34%
No	42%	49%	35%
Not sure	24%	16%	31%

	Base	Mode	
		Landline	Text
Have High Deductible Health Insurance Plan Yes / No			
Yes	31%	28%	32%
No	59%	59%	59%
Don't know	11%	13%	9%

	Base	Mode	
		Landline	Text
Have Consulted with Pharmacist for Minor Ailments Yes / No			
Yes	45%	53%	38%
No	52%	43%	60%
Not sure	3%	3%	2%