

**\*Please personalize this letter by updating the underlined items\***

Date

Name

Chief Executive Officer

Company

Address

Re: Change in Employee Prescription Drug Benefit Plan

Dear Mr. Executive,

I was dismayed to learn that Company X now requires, or at least heavily incentivizes, me to use either a big box chain pharmacy or a mail order prescription facilities instead of a community pharmacy of my choosing. I am concerned about this decision, because of its detrimental effect on my choice of health care providers, my access to medications, and the ultimate impact on my health care.

Prescription medications are an integral part of my health. These medications help control chronic medical conditions and keep my healthy and out of the doctor's office or worse, the hospital. However, these medications only work if I am able to properly take them.

My local pharmacy is convenient, knows me, and is best suited to provide me with the individualized attention and services that help ensure that I am able to take my medications as prescribed. Missing even a single dose of my medicine can have a detrimental impact.

This is why mail order and preferred retail pharmacies are not a good solution for me. Our company's insurance plan's preferred pharmacy is not convenient. Moreover, mail order is not a good option for me either. Mail is frequently delayed, causing significant risk of going without medication for a time. It is not packaged discreetly, and if exposed to extreme temperatures can cause damage to the medications enclosed rendering them useless.

In closing, I ask that Company X work with our local pharmacies to provide additional choices to me and other employees whose health outcomes are improved by the individualized services and face-to-face counseling provided.

Thank you for your consideration of this request.

Sincerely,